

Ph: 0427 899 102 ABN: 71 871 385 378 E: <u>info@rivermurrayhouseboats.com.au</u> W: www.rivermurrayhouseboats.com.au Lock Five Road, Paringa, South Australia 5340 Postal: PO BOX 1340, Renmark, South Australia 5341

Hiring Terms and Conditions

- The number of persons MUST NOT exceed the number of berths under the Marine & Harbours regulations. Children under 12 months of age are excluded.
- Any person driving a houseboat must be over the age of 18 years and hold either a current drivers or boat operators' licence and .05 driving laws apply.
- Travel at night is strictly forbidden.
- Instruction on handling the houseboat is given before departure.
- A <u>CASH</u> or <u>Card</u> Security Bond of <u>\$1,200 or \$1,500</u> is applicable on ALL boats and to be paid on the day of arrival to River Murray Houseboats. Credit card payments incur a **1.9%** Surcharge Fee.
- All fuel used during the hire period will be paid for by the hirer at the completion of hire.
- NO animals, firearms, chainsaws, or motor bikes permitted on board.
- Proprietors reserve the right to refuse permission to board at their own discretion.
- Any damage to the houseboat or contents, including losses, is the responsibility of the Hirer who will be charged at cost.
- The houseboat must be returned in good clean condition, or an extra cleaning charge will apply.
- Smoking inside the houseboat is **NOT** permitted and additional cleaning fees will apply.
- We require a 4-night minimum stay over our peak period (December–January).
- Fill in your **Booking Form** and email back within 7 days once you have paid your deposit.
- The **Paringa Bridge only lifts twice a day at either 9:30am or 2:30pm this is automatically** booked for 2:30pm on your day of arrival and again booked for your return at 9:30am on your final morning.
- If you need alternative bridge arrangements, please advise prior.
- Boarding & Arrival Time is 1pm <u>SHARP</u> and the Paringa Bridge opens at 2.30pm on the <u>FIRST</u> day of hire. If you will be arriving after these times, you need to email or call to make alternate arrangements.
- On the <u>LAST</u> day of hire the Paringa Bridge opens at 9.30am and to be moored at River Murray Houseboats Marina and departing the boat no later than 10am.



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- Email all **bedding requirements** to info@rivermurrayhouseboats.com.au within 7 days when paying your deposit. Otherwise, it is assumed all queens will be made and a fee of \$20 per bedroom will be charged for alterations.
- Please ensure you supply enough food and drinks for however many nights you are onboard the houseboat. Once you leave the Renmark township, there are no shops.
 *Fees apply for any shopping lists that are required over your hire period.
- Security Car Park: \$3 per Car OR Trailer/Caravan per night
- ICE: Can be purchased on the day of arrival, no need to pre-order.
- Crushed \$13 for 10kg
- Block \$13 for 10kg
- CANOE HIRE, with paddle/s & life vest/s.
- Single \$15 PER NIGHT
- Double \$25 PER NIGHT
- Please Note NO FRUIT OR VEGETABLES ARE TO BE CARRIED INTO SOUTH AUSTRALIA from interstate and must be safely disposed of before entering SA. Fines do apply. You cannot bring certain fruit and vegetables into the Riverland. <u>Fruit and vegetables that are at risk from</u> <u>fruit fly</u> cannot travel with you into the Riverland. To protect Riverland growers the 'bring a receipt' rule is no longer recognised. You will be fined if you are caught travelling into the Riverland with <u>these fruit and vegetables</u>.

*The law changed on 29 July 2021. Call the 24hr Fruit Fly Hotline on 1300 666 010 for more information.



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Deposits, Final Payments, and Security Bonds

- A deposit of \$600 is required and to be paid within 7 days from your confirmation email to confirm and secure your booking.
- Once this has been paid, an invoice will be generated for you to pay your final balance which is due 8 weeks prior to the hire period.
- Any bookings made within our 8-week payment period are required to be paid in full within 7 days.
- Balance can be paid by cheque or electronic transfer. Credit card payments incur a **1.9% Surcharge** please advise if you would like to pay your invoice this way.
- A <u>CASH</u> or <u>Card</u> Security Bond is applicable on all boats and to be paid on the day of arrival to the manager.
- Credit card payments incur a **1.9% Surcharge Fee.**

Bond amounts are as follows per boat:

Little Gem & Orlando	\$1,200
Desire, Happy Days, Murray Sunset, River Tonic, Class Act &	\$1,500
Fifth Dimension	

Rates are subject to change without notice.



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Gift Certificate - Terms and Conditions

- Gift certificates need to be mentioned and emailed through when booking.
- Gift certificates are not redeemable for cash.
- Gift certificates are non-transferable.
- Valued for 12 months from Month of issue.
- It can however be upgraded for a longer hire period or different houseboat.
- Gift certificates do NOT include your bond or fuel costs. Fuel will be charge on top, at a market rate at the time of hire.
- Gift certificates are not to be redeemed in December January school holidays or any other school holidays/long weekends.