



**RJ & JK Hughes Investments Pty Ltd.**

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## Standard Cancellation Policy

This cancellation policy is widely accepted by the Houseboats hires association and members reserve the right to specify individual cancellation policies.

Cancellations notified more than 90 days prior to departure will be entitled to a full refund of moneys paid less \$100 cancellation fee.

Cancellations notified less than 90 days and more than 45 days prior to departure will forfeit all moneys paid unless the houseboat can be re-booked for its full hire fee, in which case, all moneys paid will be refunded less \$150 cancellation fee.

Cancellations notified less than 45 days prior to departure will forfeit all moneys paid unless the houseboat can be re-booked for its full hire fee, in which case, all moneys paid will be refunded less \$200 cancellation fee.

All cancellations and changes must be in writing and emailed to [info@rivermurrayhouseboats.com.au](mailto:info@rivermurrayhouseboats.com.au) to be approved.

*Please note: Travel Insurance is recommended to cover any unforeseen circumstances or losses.*

## Policy for requests to change, transfer or re-schedule you're booking.

We will accept one request to change, transfer or re-schedule you're booking.

This must be notified more than 45 days prior to departure, to be accepted.

Notifications less than 45 days prior to departure will forfeit all moneys paid unless the houseboat can be re-booked for its full hire fee, in which case, your booking request will be accepted.

More than 2 booking requests will be deemed as a cancellation and the terms and conditions set out in the Standard Cancellation Policy will apply.

All cancellations, requests to change, transfer or re-schedule you're booking must be in writing and email to [info@rivermurrayhouseboats.com.au](mailto:info@rivermurrayhouseboats.com.au) to be approved.

River Murray Houseboats reserve the right to refuse requests to change, transfer or re-schedule bookings at their own discretion.

*Please note: Travel Insurance is recommended to cover any unforeseen circumstances or losses.*