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Lock 5 Road, Paringa, South Australia 5340

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### Our Location

Houseboats are moored at – Lock Five Road, Paringa, SA.

- From Renmark, drive over the Paringa Bridge and it's your first turn on the right.
- From Mildura, turn left just before the Paringa Bridge.

Follow the road along and we are the second Houseboat Marina on the right-hand side, where you'll see our big logo and your boat.

### Arrival & Departure Times & Paringa Bridge

- Boarding & Arrival Time is 1pm **SHARP**. Please do not arrive any earlier, unless arranged prior. If you will be arriving after these times, you need to email or call to make alternate arrangements.
- On you're **LAST** morning of hire you will need to depart the boat no later than 10am.
- The **Paringa Bridge only lifts twice a day at either 9:30am or 2:30pm, this is automatically booked for 2:30pm on your day of arrival and again booked for your return at 9:30am on your final morning.** If you need alternative bridge arrangements, please advise prior.
- A booking is required for the bridge to lift, **if there are NO bookings the bridge will not open.**
- Arrive at least 10 minutes prior to the Paringa Bridge opening. The bridge will not stay open and wait for you to arrive!
- If you miss the bridge a late arrival/return fee of \$300 per hour or part thereof applies if the houseboat is not returned on time.

### Bedding Arrangements

- We need to know how you would like the bedrooms on your boat made up to suit your group's sleeping requirements. Some beds can zip apart to become singles, so please let us know what configuration you would like the beds made up in (and how many people you are intending to sleep on board).
- Complete the Booking Form and email bedding requirements to [info@rivermurrayhouseboats.com.au](mailto:info@rivermurrayhouseboats.com.au) once you have paid your deposit, even if you are having all queens. Otherwise, it is assumed that all queens will be made and a fee of \$20 per bedroom will be charged for alterations.

### Electrical Equipment

- Are you bringing any electrical equipment on the boat? If yes, we need to ensure that anything you are bringing is compatible with our power systems.  
**\*Please note - Cpap Machine/s, 1x Car Fridge, Hair dryers/straighteners, electrical shavers, bread maker, crock-pot/slow cooker, phone and device charges are fine.**
- However, anything else, like multiple car fridges etc, must be approved! Failure to gain approval for other electrical appliances may result in damage to the power system for which the hirer is responsible. We do not take any responsibility for damage caused to any additional appliance.

Which boats have what coffee machines?

- Desire, Murray Sunset, Class Act, Fifth Dimension, Little Gem & Orlando – DeLonghi Nespresso Pod Machine, requires Original Machine Capsule.
- River Tonic – Breville Coffee Machine, requires beans.



ORIGINAL MACHINE  
CAPSULE



VERTUO MACHINE  
CAPSULE

### Boat Hire

- Riverland Boat Hire, based in Renmark, offer Tinny, Ski Boat, Fishing Gear, Stand Up Paddle Board and Safety Gear (i.e., recreational life jackets) for hire. Check out the website <https://www.riverlandboathire.com.au/home> and Contact Matt on 0400 760 386 or [riverlandboathire@gmail.com](mailto:riverlandboathire@gmail.com) for a quote and any other questions you may have.

### What you'll find

When you arrive in Renmark, there are plenty of local shops you can visit to pick items up or a full shop. Should you wish to do some shopping locally or in case you forget something here is a list below.

- Please ensure you plan ahead and supply enough food and drinks for however many nights you are onboard the houseboat. **Once you leave Renmark township, there are no shops.**  
\*Fees apply for any shopping lists that are required over your hire period.

### Our Favourite Local Suppliers

- **Arrosto Coffee** – for all your coffee needs including Pod capsules (to fit DeLonghi Nespresso machine) freshly roasted coffee retail bags and their famous Cold drip concentrate available daily from 152 Eighteenth St, Renmark, or phone to place your order 0427 223 853 [www.arrostocoffee.com.au](http://www.arrostocoffee.com.au)
- **Riverland Country Style Meats** – Award winning, fresh quality meats and smallgoods that are cooked, cut, and prepared at their shop. They can also deliver straight to your houseboat's fridge on the day of arrival! Located in the heart of Renmark at 38 Renmark Ave, Renmark, you can also phone for a menu to be emailed direct to you 08 8586 6688.
- **Riverland Country Style Kitchen** – Supplies a range of locally homemade goods and 'heat n eat' meals that are delicious. You can find them at 1 Chapman Mall, 9 Ral Ral Ave Renmark, phone 0458 608 693 or email [bgebhardt@bigpond.com](mailto:bgebhardt@bigpond.com)
- **Renmark Hotel Sip N Save Bottle Shop** – you can drive through and grab what you need or better yet phone 08 8586 6755 to place an order and this can be delivered straight to your houseboat.
- **Bakers Delight Renmark** – Located at Renmark Square Shopping Centre 277 Renmark Ave.

- **Woolworths Renmark** – Located at Renmark Square Shopping Centre 277 Renmark Ave. A Click n Collect option is only available. Please, NO direct deliveries to the houseboats.
- **Foodland Renmark** – Located in the town centre at 25 Ral Ral Ave, Renmark. Lots of fresh and local produce available.

### What To Bring

Here is a list of things to bring on your houseboat holiday. Feel free to bring anything else along you would like too.

- **CASH** or **CARD** Security bond (check T&Cs)
- Food & drinks (enough for your nights aboard)
- Coffee Beans/Pods (refer to details for which boat)
- Condiments e.g., oil, salt, pepper, sauces etc.
- DVDs / AUX Cable
- Camera and charger/s
- Binoculars
- Personal toiletries
- Sunscreen
- Insect repellent
- Toilet Paper (lots)
- Fishing equipment
- Beach towels for swimming/spa
- Laundry liquid/powder
- Personal medications
- Recreational Life Vests/Jackets for adults and children (not supplied)
- Fenders to secure your boat/s
- Other items as required.

### We Provide

- All linen including sheets
- Quilts, blankets & pillows
- Bath towels (1 per person)
- Hand towels
- Bathmats
- Tea towels
- Glassware
- Cutlery
- Crockery
- Coffee plunger & Tea pot
- Coffee Machines (refer to details for which boat)
- Kitchen utensils
- Gladwrap, baking paper and aluminium foil
- Garbage bags
- Dishwasher powder

- Dishwashing liquid
- Handwash
- Cleaning cloths
- Fresh drinking water
- A basic first aid kit and snake kit
- Heating/Cooling
- Outdoor Furniture
- Fold out ski boat tow arm or ski v's (refer to website for which boat)
- Safety jacket (adult size & emergency use only)
- River maps (on the boat)
- Secure Car Parking at a cost of \$5 per car, Caravan or trailer per night

#### **All Boats Offer**

- Air conditioning / Heating
- Dishwasher (except Little Gem)
- Microwave oven
- Coffee Machines (refer to details for which boat)
- Gas oven & cooktop
- Kettle & Toaster
- Fridge/s
- Ice boxes
- Flat Screen TVs
- DVD player
- Gas BBQ
- Washing machine (except Orlando)
- Clothes Airer
- Outdoor table & chairs
- Fold out ski boat tow arm or ski v's (refer to website for which boat)
- Generators, plus 240-volt power

#### **Frequently Asked Questions**

**Q: I don't have any experience with boats, will I still be able to hire the houseboat?**

**A:** Yes. Modern houseboats are surprisingly easy to operate. Our staff will explain the operations of your boat to you, from bow to stern before you leave. After your practical instruction you'll be on your way with confidence and peace of mind.

**Q: Do I need a boat licence?**

**A:** No. A full car driver's licence or boat licence is all that is required. The hirer must be over the age of 21 years of age. License must be current and valid.

**Q: How do I make a booking?**

**A:** Simply submit a contact form online, and we will get back to you as soon as we can within business hours. If you prefer, phone River Murray Houseboats on 0427 899 102 in business hours, to discuss boat availability and dates.

Once you have made your booking, a deposit of \$600 is required and to be paid within seven (7) days from your email confirmation. Once this has been paid, your invoice will then be emailed to you with the deposit deducted off your total hire fee, and your final balance is due no later than eight (8) weeks prior to departure.

**Q: What if I need to contact you while we are away?**

**A:** Base contact is available 24 hours a day by mobile phone, so don't worry we're here to assist or answer any questions you might have.

**Q: What happens if I damage the boat?**

**A:** The houseboat is insured. Providing the terms and conditions of hire are adhered to, the limit of liability is the insurance excess (\$1,500 - \$5,000 varies with each houseboat). Wilful or negligent damage is not covered by insurance and you will be charged.

**Q: Where can I stay if we arrive the night before?**

**A:** Why not enquire about availability the night before?

**Q: What do I do with my vehicle whilst on our holiday?**

**A:** Security Car Parking is available for \$5 per car, Caravan or trailer per night. The cost of the parking is deducted from your security bond at the end of your hire.

**Q: What should I bring?**

**A:** All you need to bring is your food, drinks, personal toiletries, DVD's, binoculars, and fishing gear. We've created a checklist for you of what we suggest, however feel free to bring along anything that will make your stay comfortable and enjoyable.

**Q: Where can I purchase groceries and alcohol?**

**A:** You can select from either Woolworths at the Renmark Square Shopping Centre (they also have online shopping and click n collect available; you will need to download their app.) or Foodland in the town centre. Please remember that SA has no plastic shopping bags policy, you will have to bring your own or buy at the checkout. There are also other small suppliers, fruit markets (Riverland SunFresh), butchers (Riverland Country Style Meats) coffee Roasters (Arrosto Coffee) in the town too. The Renmark Hotel (SipnSave) offer a free delivery service to your houseboat if you choose to purchase your alcohol with them.

**Q: Can I bring my own fruit and veg from home?**

**A:** Due to legislation, if you are coming from interstate, no fruit or vegetables are to be brought with you and must be safely disposed of before entering SA, fines do apply. You cannot bring certain fruit and vegetables into the Riverland. Fruit and vegetables that are at risk from fruit fly cannot travel with you into the Riverland. To protect Riverland growers the 'bring a receipt' rule is no longer recognised. You will be fined if you are caught travelling into the Riverland with these fruit and vegetables. The law changed on 29 July 2021. Call the 24hr Fruit Fly Hotline on 1300 666 010 for more information. Grab them when you arrive and support the great range of local growers and producers in our area.

**Q: Where can we buy extra supplies once we are on the river?**

**A:** Supplies along the river are very limited, so we suggest you bring with you, all the provisions you think you will require for as many nights you are on board the houseboat. River Murray Houseboats do have some service points along the river (however conditions apply) please refer to our T&C's.

**Q: What facilities are on board?**

**A:** Supplied aboard all boats are bath towels, quality bed linen (including doonas and spare blankets, pillows) and soap. In the kitchen there is handwash, dishwashing powder, fly spray, kitchen sponges, tea towels etc. All boats have fully contained kitchens with a microwave, stove/ovens, all cutlery, crockery, and glasses, including wine and champagne, and plastic ware. There are BBQs on board, plus all boats have outdoor dining tables and chairs along with sun lounges upstairs and full sun canopies too.

**Q: How big is the fridge?**

**A:** The fridge is a large fridge /freezer unit, with plenty of space. There are large eskies aboard all boats for ice, drinks, or frozen foods.

**Q: How large are the ice boxes?**

**A:** Approximately 200 - 500 litre esky.

**Q: Is there fresh drinking water on board?**

**A:** You have plenty of fresh drinking water on board, so no need to worry. We do recommend for anyone particular with the taste of their water to bring their own boxed water along. River water is used for everything else.

**Q: Is the river fresh water?**

**A:** Yes, it is fresh and yes, it is good to swim in, however caution should always be taken. There are no sharks or crocodiles, and diving is not recommended. Wearing PFD's are recommended for adults and children.

**Q: What fish will we find in the river?**

**A:** Murray Cod, Callop, Redfin and Carp as well as yabbies.

**Q: How fast does the boat go?**

**A:** All boats range from 4 and 8 knots (between 7 and 8 kmph).

**Q: How much fuel will I use and how much will it cost?**

**A:** Fuel usage and costs differ from boat to boat depending on many variables like duration, usages style, generator/solar etc. The price/lts varies just like at the bowser.

Check with us for approximate usage and cost.

**Q: Do I supply my own ice?**

**A:** Yes, you can supply your own. However, we do have a big ice freezer at the marina, where you can grab as much block or crushed ice as you need. The cost of the ice is deducted from your security bond at the end of your hire. There is no need to pre-order.

**Q: Can I bring my speedboat, tinny or Jet Ski and tie it to the houseboat?**

**A:** Yes, you can. However, we encourage you to bring your own ropes and fenders/buoys to keep your boat/jet ski from marks and scratches.

Please note the fenders/buoys provided on the houseboat are to protect the houseboat from damage and not to be removed/replaced.

Please note that River Murray Houseboats take no responsibility for any damage caused from the houseboat to your boat or Jet Ski.

**Q: Can I hire a tinny for fishing or leisure?**

**A:** Yes, Matt from Riverland Boat Hire has you covered with Tinny, Ski Boat, Fishing Gear, Stand Up Paddle Board and Safety Gear (i.e., recreational life jackets) for hire based in Renmark. Check out the website <https://www.riverlandboathire.com.au/home> and contact Matt on 0400 760 386 or [www.riverlandboathire@gmail.com](mailto:www.riverlandboathire@gmail.com) for a quote and any other questions you may have.

**Q: Can we drive via houseboat to the Woolshed Brewery?**

**A:** Yes, you sure can. The brewery is about a 6-hour houseboat drive upriver from us! (Approximately 38kms). Their microbrewery has great beer, wine, and soft drink available (please no BYO), you can also select a cheese plater from their local products that they have on offer and on weekends and special times they may have a food van and live music. I would check their Facebook page for details on what is on closer to the date. They are open 5 days a week Wednesday – Sunday from 11am till 5pm

(Closed Monday, Tuesday, xmas day, New Year's Day, and good Friday.)

**Q: What is there to see along the way?**

**A:** As you head upstream under the 2:30pm bridge lift, you will find the Renmark township on your left in roughly 35 minutes.

You will find mooring spots along the whole of the river.

For those seeking a relaxing and peaceful experience you will be amazed at the majestic scenery of orange cliffs, the river mists rising in the morning, the incredible array of bird life, and the breath-taking expanse of stars in the night skies! Imagine waking up to a different view each day, checking out the water birds skimming low across the water, fish jumping, and swans & pelicans coming within arm's reach.

On your final evening you may wish to moore your houseboat at the Renmark town wharf and explore what is on offer. From here you will have a 35-minute return to the Paringa Bridge for the 9:30am lift on the final morning.