

RIVER MURRAY HOUSEBOATS

Your keys to the Murray

Hiring Terms & Conditions

General Requirements

- In accordance with AMSA (Marine Group) regulations, the number of persons on board must **not exceed the number of berths** on the houseboat. The **maximum legal occupancy for a commercial hire-and-drive houseboat is 12 guests**. Children under 12 months are excluded from this count.
- The **minimum age to drive a houseboat is 18**, and drivers must hold a **current driver's license or boat operator's license**. Standard **.05 alcohol driving laws** apply.
- **Night travel is strictly prohibited** under AMSA regulations.

Pre-Departure & Instruction

- Full **instruction on houseboat handling** is provided prior to departure.

Deposits, Final Payments, and Security Bonds

- A **\$600 deposit** is required to **secure your booking**, to be paid within **7 days** of receiving your confirmation email.
- Once the deposit is paid, a **final invoice** will be generated. The **remaining balance is due 8 weeks** prior to your hire period.
- Bookings made **within 8 weeks** of the hire date must be **paid in full within 7 days**.
- Payments can be made via **electronic funds transfer (EFT)** or **credit card** via a secure payment link.

A **1.9% surcharge** applies to all credit card payments.

- A **security bond (cash or card)** is payable **on the day of arrival** to the manager.
 - **Cash payments incur NO surcharge**
 - **Credit card payments incur a 1.9% surcharge**
 - **All credit card payments incur a 1.9% surcharge**

Bond Amounts (per boat):

- **Little Gem & Orlando** – \$1,200
- **Desert Rose, Desire, Murray Sunset, River Tonic, Amazon Star, Class Act & Fifth Dimension** – \$1,500

Rates and bond amounts are subject to change without notice.

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Fuel, Cleaning, and Responsibility

- All **fuel used during your hire** is at the hirer's expense and is calculated at the end of the hire period.
- **No pets, firearms, chainsaws, or motorbikes** are permitted on board.
- **The proprietors reserve the right to refuse boarding at their discretion.**
- Any **damage or loss to the vessel or contents** is the hirer's responsibility and will be charged at replacement/repair cost.
- Boats must be returned in a **clean condition**. Additional cleaning charges will apply if not.
- **Smoking or vaping is not permitted inside the houseboat.** Additional cleaning fees apply for violations.

Booking & Minimum Stay

- A **minimum hire of 4 nights applies during peak periods** (December–January).
- **Booking Form** must be completed and returned **within 7 days** of deposit payment.
- **Bedding preferences must be emailed** to: info@rivermurrayhouseboats.com.au within 7 days of paying your deposit.

If no preferences are received, **all beds will be made as queen beds** by default.

Changes to bedding configuration after arrival incur a **\$20 per bedroom fee**.

- A **10% surcharge applies to all bookings that fall during:**
 - South Australian public holiday long weekends**
 - South Australian school holidays**
- This surcharge is applied **only during Off-Peak and Normal seasons**.
- No surcharge applies during Peak Season (December–January school holidays).

Bridge Access – Paringa Bridge

- The Paringa Bridge **lifts twice** daily at **9:30am and 2:30pm**.
- Your bridge lift is **automatically scheduled** for **2:30pm on arrival day** and **9:30am on departure day**.
- If you require a **different bridge time**, please advise **prior to your hire**.
- Please arrive at least 10 minutes before your scheduled return bridge lift time. The bridge will not wait.
- A late return/arrival fee of \$300 per hour (or part thereof) applies if the houseboat is not returned on time.

Boarding & Departure

- **Boarding time:** 1:00pm SHARP.
Paringa Bridge opens at 2:30pm.
If you'll arrive later than this, please **email or call ahead** to arrange alternatives.
- **Departure day:** Paringa Bridge opens at **9:30am**.
- You must be **moored at the marina and vacated by 10:00am**.

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Provisions & Supplies

- Ensure you bring **enough food and drink** for your entire trip. Once you leave Renmark, there are no shops along the river.
- Additional shopping runs during hire will incur a service fee.

Biosecurity Alert – Fruit Fly Rules

- **Please Note:** You **must not bring any fruit or vegetables** into **South Australia** from interstate. These must be **safely disposed of before entering SA**.
- You **cannot bring certain fruit and vegetables** into the Riverland region under **South Australia's fruit fly protection laws**.
- The **'bring a receipt' rule no longer applies**—it is **not a valid exemption**.
- **Fines apply** if you are caught carrying restricted produce into the Riverland.
- These laws are in **place to protect local growers** from the threat of fruit fly.
- The law changed on 29 July 2021.

For up-to-date information, call the 24-hour Fruit Fly Hotline: 1300 666 010

Additional Services & Charges

Prices are subject to change without notice.

Secure Car Parking

- \$5 per night (per car, caravan, or trailer)

Ice (Purchase on Arrival)

- Crushed Ice – \$15 (10kg bag)
- Block Ice – \$15 (10kg block)

No pre-order necessary.

Canoe & Paddleboard Hire

Includes paddles and life vests.

- 8 x Single Canoes – \$25 per night
- 4 x Double Canoes – \$35 per night
- 2 x Stand-Up Paddleboards – \$25 per night